

Electronics | United States

# Using AR and automation to create **efficiencies**

## Micron Technology

With Lenovo ThinkReality and holo|one augmented reality (AR) technology, Micron engineers can collaborate remotely and develop critical instructions and information within their AR environment in real time to carry out essential maintenance and repair of manufacturing equipment, optimizing equipment operating time.

### Customer Problem

To improve manufacturing productivity and quality, Micron began exploring AR solutions for remote assistance to connect engineers on the shop floor with experts in a shared virtual environment.

### Lenovo Solution

Micron worked closely with Lenovo and holo|one to integrate ThinkReality with its internal systems and meet stringent security requirements.

### Business Impact

Micron is working closely with Lenovo's xR service team to convert their standard operating procedures into AR format, enabling engineers to quickly troubleshoot machinery and keep production moving.



“With the Lenovo ThinkReality solution powered by holo|one software, engineers can work more efficiently to keep production facilities running smoothly, helping us to meet growing demand for our products.”

**Ning Khang Lee**

Director of Smart Manufacturing & AI, Micron



Agility built on reliability



Smooth operations



Swift, sophisticated set-up



Lenovo