

Government | Chile

Supporting citizens with reliable digital services

Superintendencia de Seguridad Social (SUSESO)

Millions of people in Chile require rapid access to state financial aid. Intergrade enables SUSESO to help these vulnerable people by providing highly responsive managed IT services powered by Lenovo and Nutanix solutions—driving rapid benefits payments and always-on citizen services.

Customer Problem

With applications for social support surging, how could SUSESO keep pace with the growing volumes of data generated by this high demand?

Lenovo Solution

Supported by its partner Intergrade, SUSESO moved to an ultra-efficient hyperconverged infrastructure solution based on a Lenovo ThinkAgile HX5520-C Appliance and Nutanix Cloud Platform.

Business Impact

Since moving to the new IT environment managed by Intergrade, SUSESO has seen significant efficiency improvements for key processes—driving ultra-responsive social security services.



“With Lenovo and Intergrade on hand to support our digital services, we have full confidence in our ability to provide rapid, reliable social support.”

Luis Andrés Báez Arribada

Head of Technology and Operations,
Superintendencia de Seguridad Social



86% faster payment calculations



Helps ensure on-time benefits payments



Frees IT to focus on value-added work



Lenovo